

SHEQ, Sec and CSR Policy Soncotra

Safety - Health - Environment - Quality – Security- CSR

We aim to meet the dynamic requirements of our customers and all other interested parties by delivering high quality and correct services.

As a competitive and leading logistic provider we want to achieve this by continuously improving the efficiency and the effectiveness of our processes and our organization.

Therefore:

- the aim for continuous improvement is translated into measurable goals, which we periodically evaluate and adjust. All our employees, local and abroad, are involved in the determination and realization of these goals;
- the aim for perfection is ensured by early identification, cause analysis and prompt reporting of human errors;
- competence and expertise are continuously increased by active search for all relevant developments and technological evolutions.

We are well aware that the success of our company depends on the skills, knowledge, motivation and the enthusiasm of our employees, partners and subcontractors.

Training programs to further extend and develop the skills and knowledge is strongly recommended and is a key success factor for the realization of our SHEQ & Sec & GDP & CSR goals.

We want to strengthen our position on the Russian and European market by long term co-operations with partners and subcontractors, build on mutual trust and integrity.

To achieve this we:

- select subcontractors who can prove they fulfill the set requirements taking into consideration the local and international laws and regulations, Corporate Social Responsibility as well as additional Soncotra standards;
- provide them with written guidelines and monitor the implementation;
- help them defining proactive measures;
- recommend them to train their drivers based on the BBS and GDP guidelines.

We aim to achieve high levels of safety, health, quality and security for all involved parties by:

- focus on the use of PPM's and awareness training about risks and suspicious situations;
- safeguarding the integrity of high value, pharma and hazardous products against loss, damage and theft;
- sensitize all involved people of the risk of falsified medicines and the impact of it on human health;
- preventing risks to property and critical information.

We aim to preserve and protect the environment by reduction of negative impact caused by our business (eg.CO₂).

We aim that all involved people, partners and drivers are respected in their fundamental human rights, working conditions, correct wages, suitable and adequate premises and equipment and freedom of professional association.

We are aware that individual and teamwork performance as well as personal commitment are keystones to success.

The use of drugs and alcohol is strictly forbidden before and during working hours. Violations against this will be fined.

Isabelle and Bert Lamaire
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Poperinge, February 2016